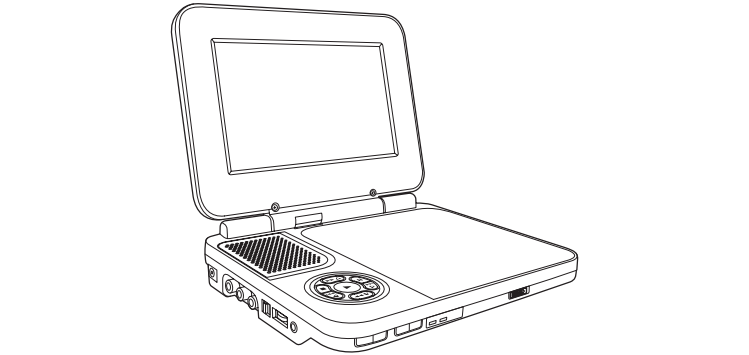


DRC6327EC / DRC6327EL



AVC Multimedia
Markham, Ontario L3R 1E3
<http://www.RCAav.com>

Read these instructions before using your new product for the first time.

Disc formats


The unit can playback

 DVDs [8cm/12cm disc]	 Audio CDs [8cm/12cm disc]	CD-R CD-RW Compatible
---	--	---------------------------------






Region management information
Region Management Information: This unit is designed and manufactured to respond to the Region Management Information that is encoded on DVDs. If the region number printed on the DVD does not correspond to the region number of this unit, it cannot play that disc.

The region number of this unit is 1.

Disc function or operation that is not available

When the  symbol appears on the screen, it indicates the function or operation attempted is not available at that time. This occurs because the DVD manufacturer determines the specific functions of DVDs. Certain functions may not be available on some DVDs. Be sure to read the documentation provided with the DVD.

Icons used on DVDs
Sample Icons

	1: English 2: French	Language selections for audio
	1: English 2: French	Language selections for subtitles
		Screen aspect ratio
		Multiple camera angles
		Region code indicator

Title, chapter and tracks

- DVDs are divided into “**titles**” and “**chapters**”. If the disc has more than one movie on it, each movie would be a separate “**title**”. “**Chapters**” are sections of titles.
- Audio CDs are divided into “**tracks**”. A “**track**” is usually one song on an Audio CD.

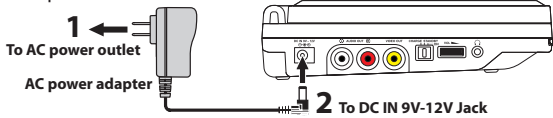
Note: Numbers identify each title, chapter, and track on a disc. Most discs have these numbers recorded on them, but some do not.

Notes on unauthorized discs
You may not be able to play some DVDs on this unit, particularly if they were purchased from outside your geographic area or made for business purposes.

Power supply

A. Using the AC power adapter

The supplied AC power adapter operates on AC 120V.



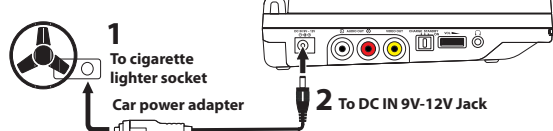
Cautions:

- The AC power adapter included with this unit is for its use only. Do not use it with other equipment.
- When the unit is not going to be used for long time, disconnect the AC power adapter from the AC power outlet.
- When the AC power adapter is plugged in, the apparatus is not completely disconnected from the main power supply, even when the power is turned off.

Warning:
The AC/DC adapter is used as a disconnect device and it should remain readily operable during intended use. In order to disconnect the apparatus from the mains completely, the AC/DC adapter should be disconnected from the outlet completely.

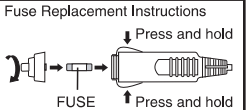
B. Using the car power adapter

The 12V car power adapter allows the unit to be used with vehicles that have a 12V, negative ground electrical system.



Warning:
Disconnect the car power adapter when not in use. Not for use in 24V vehicles.

CAUTION:
For continued protection against risk of fire, replace only with same type and rating of fuse.



Important safety instructions

- Read these instructions.
- Keep these instructions.
- Heed all warnings.
- Follow all instructions.
- Do not use this apparatus near water.
- Clean only with a dry cloth.
- Do not block the ventilation openings. Install in accordance with the manufacturer's instructions.
- Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- Do not defeat the safety purpose of the polarized or grounding - type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- Only use attachments/accessories specified by the manufacturer.
- Use only with a cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
- Unplug this apparatus during lightning storms or when unused for long periods of time.
- Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.



The lightning flash with an arrowhead symbol, within the equilateral triangle, is intended to alert the user to the presence of uninsulated "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to cause an electric shock.

The exclamation point within the equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in this owner's manual.

*** SEE BOTTOM OF UNIT FOR GRAPHIC SYMBOLS ***

WARNING:
Should any trouble occur, disconnect the AC power adapter and refer servicing to a qualified technician.

Sound system

Dolby Digital
Dolby Digital is a technology developed by Dolby Laboratories. Soundtracks encoded in Dolby Digital can reproduce from one to 5.1 discrete channels of excellent quality audio. The unit automatically recognizes the Dolby Digital bitstream and provides a downmix suitable for two-channel listening. An additional Dolby Digital decoder is required for reproduction of the discrete multi-channel soundtracks available on many DVDs.

Manufactured under license from Dolby Laboratories. Dolby and the double-D symbol are trademarks of Dolby Laboratories.



Accessories

Please check and identify the supplied accessories.

- AC Power Adapter.....X 1
- Car Power Adapter.....X 1

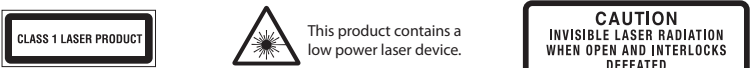
Safety precautions

WARNING: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER-SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

WARNING: TO PREVENT FIRE OR SHOCK HAZARD, DO NOT EXPOSE THIS APPLIANCE TO RAIN OR MOISTURE. DO NOT PLACE OBJECTS FILLED WITH LIQUIDS ON OR NEAR THIS UNIT.

CAUTION: USE OF CONTROLS OR ADJUSTMENTS OR PERFORMANCE OF PROCEDURES OTHER THAN THOSE SPECIFIED MAY RESULT IN HAZARDOUS RADIATION EXPOSURE.

CAUTION: DANGER OF EXPLOSION IF BATTERY IS INCORRECTLY REPLACED. REPLACE ONLY WITH THE SAME OR EQUIVALENT TYPE.



THIS CLASS B DIGITAL APPARATUS COMPLIES WITH CANADIAN ICES-003.

On placement

- Do not use the unit in places that are extremely hot, cold, dusty, or humid.
- Place the unit on a flat and even surface.
- Do not restrict the air flow of the unit by placing it in a place with poor air flow, by covering it with a cloth, or by placing it on carpeting.
- To avoid magnetizing, do not place the unit near speakers or magnets.
- Do not use this unit in direct sunlight or leave the unit in a closed automobile (or yacht, etc) where it would be exposed to high temperatures above 104°F (40°C).
- No naked flame sources such as lighted candles should be placed on the AC power adapter or the main unit.
- The apparatus should not be exposed to splashing or dripping liquids, and no objects filled with liquids, such as vases, should be placed on apparatus.

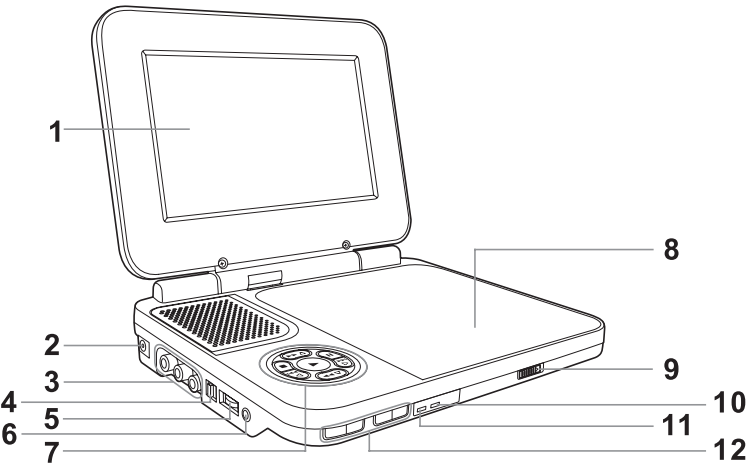
On safety

- When connecting or disconnecting the AC power adapter, grip the plug and not the cord itself. Pulling the cord may damage it and create a hazard.
- When you are not going to use the unit for a long period of time, disconnect the AC power adapter.

On condensation

- When left in a heated room where it is warm and damp, water droplets or condensation may form inside the unit. When there is condensation inside the unit, the unit may not function normally. Let the unit stand for 1 to 2 hours before turning the power on, or gradually heat the room and allow the unit to dry before use.

Control reference guide



Ventilation warning

- Do not block the ventilation openings or holes. If the ventilation openings or holes are blocked by a newspaper or cloth, etc., the heat may not be able to get out.
- Do not operate the unit in a confined space, such as a bookcase or built-in cabinet. Allow about 4 inches (10cm) of free space all around the unit for adequate ventilation.

Rating plate location

- The rating plate is located on the bottom of unit.

FCC statements

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.





Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Notes on copyright

It is forbidden by law to copy, broadcast, show, broadcast on cable, play in public, or rent copyrighted material without permission.

Apparatus Claims of U.S. Patent Nos. 6,836,549; 6,381,747; 7,050,698; 6,516,132 and 5,583,936 licensed for limited viewing uses only.

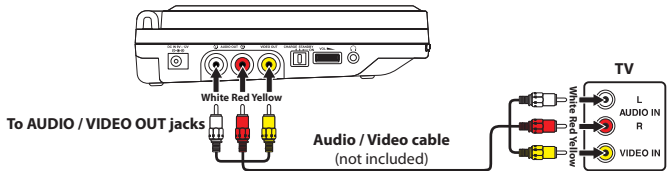
This product incorporates copyright protection technology that is protected by U.S. patents and other intellectual property rights. Use of this copyright protection technology must be authorized by Macrovision, and is intended for home and other limited viewing uses only unless otherwise authorized by Macrovision. Reverse engineering or disassembly is prohibited.

- | | |
|--|---|
| 1) LCD screen | ►► NEXT button |
| 2) DC IN 9V - 12V jack | Press to advance chapters on a DVD. |
| 3) AUDIO / VIDEO OUT jacks | Press and hold to skip to the next tracks/JPEG pictures on an Audio CD/JPEG disc. |
| 4) CHARGE / STANDBY (power off) / ON switch | |
| 5) VOL control | 8) Disc door |
| Adjusts the volume. | Close tray by pushing the disc door. |
| 6) Headphone jack | 9) Open knob |
| 7) Cursor ( ,  ,  , ) buttons | 10)Power ON indicator |
| Highlights selections on a menu screen and adjusts certain settings. | 11) CHARGING indicator |
| ► PLAY button | Charge the rechargeable battery before using it for the first time. The normal charging time should be completed in approximately 4-5 hours. The charging light will go out when the battery becomes fully charged. |
| Starts or resumes playback of a disc. | |
| Confirms selections on a menu screen. | 12) SETUP button |
| ■ STOP button | Opens and closes the SETUP menu while in stop mode. |
| Stops playing a disc. | Adjusts Brightness, Panel Display or Contrast of the LCD screen while in playback mode. |
| PAUSE button | AUDIO button |
| Pauses playback of a disc. Each time you press the PAUSE button the picture advances one frame on a DVD. Press the ► PLAY button to resume playback. | Selects one of the audio sound tracks programmed on a DVD or selects the audio output mode on an Audio CD. |
| ◀ SEARCH button | SUBTITLE button |
| Press to perform fast reverse playback on a DVD. Press and hold to perform fast reverse playback on an Audio CD. | Selects one of the subtitle languages programmed on a DVD. |
| ►► SEARCH button | MENU button |
| Press to perform fast forward playback on a DVD. | Opens and closes the DVD menu. |
| Press and hold to perform fast forward playback on an Audio CD. | |
| ◀◀ PREV button | |
| Press to go back to the previous chapters on a DVD. | |
| Press and hold to skip to the previous tracks/JPEG pictures on an Audio CD/JPEG disc. | |

Connections

A. Connecting a TV

If your TV has audio/video inputs, you can connect the unit to your TV using a standard Audio/Video cables.



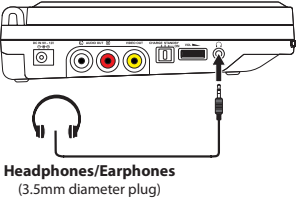
Watching a DVD on your TV

- Turn on the unit.
- Turn on the TV and follow the instructions included with it to play the DVD.

B. Using headphones/earphones

- Turn down the volume before connecting, and then adjust the level.
- When headphones/earphones are connected, no sound will be emitted from the unit's speaker.

Caution:
Avoid listening to sound at levels which may be harmful to your ears.



Playing a disc (basic playback)

This owner's manual explains the basic instructions for operating this unit. Some DVDs are produced in a manner that allows specific or limited operation during playback. Therefore, this unit may not respond to all operating commands. **THIS IS NOT A DEFECT.** Please refer to the instructions accompanying the specific DVD in question for more information about the options available on that DVD. "❏" may appear on the screen during operation. A "❏" means the desired operation is not permitted by the unit or disc.

Playing a disc

- Slide the **CHARGE / STANDBY / ON** switch on the left side of the unit to the ON position. See Customizing the function settings before proceeding to step 2.
- Slide the open knob rightwards to open the disc door.
- Hold the disc by its sides and carefully place it onto the spindle with the label side facing up, pushing gently until you hear a "click".
- Gently push the disc door closed. It takes a short while for your unit to load the disc. After loading, for most DVDs, the unit will automatically start playing or take you to the main menu.
- If the unit does not automatically start playing the DVD, press the ►PLAY button.



Pausing playback (still mode)

Press the II PAUSE button. To resume normal playback, press the ►PLAY button. Each time you press the II PAUSE button, the picture advances one frame on a DVD.

Stopping playback

Press the ■ STOP button at the location where you want to interrupt playback. To resume playback at the position where the disc was stopped, press the ►PLAY button. If you press the ■ STOP button twice, the unit's memory will be cleared and pressing the ►PLAY button will reset the DVD to the beginning.

Fast forward / Fast reverse

- Press the ►► SEARCH or ◀◀ SEARCH button when a DVD is playing. Each time you press the ►► SEARCH or ◀◀ SEARCH button, the playback speed changes in the following sequence: (For an Audio CD, press and hold the ►► SEARCH or ◀◀ SEARCH button to perform fast forward/reverse.)
►► 2x → ►► 4x → ►► 8x → ►► 16x ◀◀ 2x → ◀◀ 4x → ◀◀ 8x → ◀◀ 16x
- Press the ►PLAY button when you reach the desired point to resume normal playback.

Notes:

- The DVD player mutes sound and subtitles during reverse and forward scan of DVDs.
- The fast playback speed may differ depending on the disc.

Skip (forward / reverse)

Press the ►►NEXT button to advance chapters on a DVD. Press and hold the ►►NEXT button to skip to the next tracks on an Audio CD. Press the ◀◀PREV button to go back to the previous chapters on a DVD. Press and hold the ◀◀PREV button to skip to the previous tracks on an Audio CD.

Audio selection

On some DVDs, the sound is recorded in two or more formats. Follow the directions below to select the preferred language and sound system.

- While a disc is playing, press the **AUDIO** button to show the current audio format number.

Audio 1/3:Dolby D 2ch English

- Press the **AUDIO** button repeatedly to select the desired audio format.

Notes:

- If only one audio format is recorded on the DVD, the number does not change.
- Some DVDs allow you to change audio selections via the disc menu only. If this is the case, press the **MENU** button and choose the appropriate language on the disc menu.
- You can select different audio channels (Stereo, Mono Left, Mono Right or Mix-Mono) on an Audio CD by pressing the **AUDIO** button repeatedly.

Subtitle selection

- While a DVD is playing, press the **SUBTITLE** button to display the current language setting, as shown in the example.
Subtitle 02/03:Spanish
- Press the **SUBTITLE** button repeatedly to select the desired subtitle language. You can turn subtitles off by pressing the **SUBTITLE** button repeatedly until "Subtitle Off" is displayed.

Notes:

- Some DVDs are set to display subtitles automatically, and you cannot turn them off even if you set the subtitle function to off.
- During some scenes, the subtitles may not appear immediately after you select your desired scene.
- The number of subtitle languages recorded differs depending on the disc. If only one language is recorded, the language does not change.
- This function can only be used for discs on which subtitles have been recorded in multiple languages.
- Some DVDs allow you to change subtitles via the disc menu only. If this is the case, press the **MENU** button and choose the appropriate subtitle on the disc menu.

Adjust the LCD screen

You can adjust the Brightness, Panel Display or Contrast of the LCD screen in playback mode.

- Press the **SETUP** button in playback mode.
- Press the △ / ▽ button to select Brightness, Panel Display or Contrast.
- Then press the ◀ / ▷ button to change the setting.
- Press the **SETUP** button to exit the menu.

Customizing the function settings

Language setup

- Press the **SETUP** button in stop mode.
- Press the ▽ button to select Language Setup Page.
- Press the △ / ▽ button to select the option (OSD Language, Audio, Subtitle or Disc Menu), then press the ► button.
- Press the △ / ▽ button to select your preferred language, then press the ►PLAY button to confirm.
- Repeat steps 3 and 4 to adjust other options. Press the ◀ button to return to the previous menu.
- Press the **SETUP** button to exit the menu.

Language	Video	System
-- Language Setup Page --		
OSD Language	Eng	
Audio	Eng	
Subtitle	Off	
Disc Menu	Eng	
Go To Language Setup Page		

Notes:

- Some DVDs may not play in the audio language you selected. A prior language may be programmed on the disc.
- Some DVDs may be set to display subtitles in a language other than the one you selected. A prior subtitle language may be programmed on the disc.
- Some DVDs allow you to change subtitle selections using the disc menu only. If this is the case, press the **MENU** button and choose the appropriate subtitle language from the selection on the disc menu.
- Some DVDs may not include your pre-selected language. In this case, the DVD player automatically displays disc menus consistent with the disc's initial language setting.

Video setup

- Press the **SETUP** button in stop mode.
- Press the ◀ / ▷ button to select Video Setup Page.
- Press the △ / ▽ button to select the option (Brightness or Contrast), then press the ► button.
- Press the ◀ / ▷ button to adjust the setting, then press the ►PLAY button to confirm.
- Repeat steps 3 and 4 to adjust other options. Press the ◀ button to return to the previous menu.
- Press the **SETUP** button to exit the menu.

Language	Video	System
-- Video Setup Page --		
Brightness	00	
Contrast	00	
Go To Video Setup Page		

System setup

- Press the **SETUP** button in stop mode.
- Press the ◀ / ▷ button to select System Page.
- Press the △ / ▽ button to select the option (TV Display or Default), then press the ► button.
- Press the △ / ▽ button to adjust the settings, then press the ►PLAY button to confirm.
- Repeat steps 3 and 4 to adjust other options. Press the ◀ button to return to the previous menu.
- Press the **SETUP** button to exit the menu.

Language	Video	System
-- System Page --		
Tv Display	Wide	
Default	No	
Go To System Page		

TV Display

Pan Scan

- When wide-screen video is played, this mode clips the right and left sides of the image so that it can be viewed on a conventional screen.
- Some wide-screen DVDs that do not permit Pan Scan mode playback are automatically played in letterbox mode (black bands that appear at the top and bottom of the screen).

Letter Box

- When wide-screen video is played in this mode on a conventional screen, black bands appear at the top and bottom of the screen.

Wide Screen

- This is the correct mode for playing wide-screen videos on the unit screen or other external wide-screens.

Notes:

- The displayable picture size is preset on the DVD. Therefore the playback picture of some DVDs may not conform to the picture size selected.
- When you play DVDs recorded in the 4:3 aspect ratio, the playback picture will always appear in the 4:3 aspect ratio regardless of the TV display setting.
- Select Wide Screen to conform the LCD screen on the unit. Always be sure that your TV display conforms to the actual TV in use if you connect the unit to a TV.

Default

It takes 3-5 seconds to reset the DVD settings to the factory default.

Cut off when a wide-screen video image is played.



Pan Scan



Letter Box



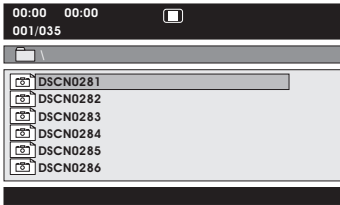
Wide Screen

Viewing JPEG files

This unit can play JPEG files recorded on a CD-R or CD-ROM disc (CD-RW is not recommended).

Viewing JPEG files

- Slide the open knob rightwards to open the disc door.
- Hold a JPEG file disc by its edges and gently push it onto the spindle with the label side facing up until you hear a "click".
- Close the disc door. The JPEG files on the disc will be displayed automatically or a folder list appears.
- Press the ■ STOP button to display a folder list. Press the △ or ▽ button to highlight a JPEG file to play. Press the ►PLAY button to start playback.



Notes:

- You can press the II PAUSE button to freeze the picture. Press the ►PLAY button to resume picture slide show.
- You can press the ■ STOP button to quit playback.
- You can press and hold the ◀◀PREV or ►►NEXT button to change the picture.
- You can press the Cursor buttons (△, ▽, ◀, ▷) to rotate direction of the picture by 90°.
- Some discs may not permit this operation.

Maintenance

Cleaning the disc

A defective or soiled disc inserted into the unit can cause sound to drop out during playback.

Handle the disc by holding its inner and outer edges.

- Do NOT touch the surface of the unlabeled side of the disc.
- Do NOT stick paper or tape on the surface.
- Do NOT expose the disc to direct sunlight or excessive heat.
- Clean the disc before playback. Wipe the disc from the center outward with a cleaning cloth.
- NEVER use solvents such as benzine or alcohol to clean the disc.
- Do NOT use irregular shaped discs (example: heart shaped, octagonal, etc.). They may cause malfunctions.



Cleaning the unit

- Be sure to turn the unit off and disconnect the AC power adapter before cleaning the unit.
- Wipe the unit with a dry soft cloth. If the surfaces are extremely dirty, wipe clean with a cloth that has been dipped in a weak soap-and-water solution and wrung out thoroughly, then wipe with a dry cloth.
- Never use alcohol, benzine, thinner, cleaning fluid or other chemicals. Do NOT use compressed air to remove dust.

Important note

- Before transporting the unit, remove the disc from the disc compartment.

Troubleshooting guide

Symptom	Cause (and remedy)
No power.	<ul style="list-style-type: none">Ensure the AC power adapter is connected.The unit is not turned on.
No sound or only a very low-level sound is heard.	<ul style="list-style-type: none">Make sure that you select ON mode.The system is in pause mode. Press the ►PLAY button to return to normal play mode.The unit is in fast-forward or fast-reverse mode. Press the ►PLAY button to return to normal play mode.Make sure the AUDIO/VIDEO output connections are correct.The DTS DVD disc cannot be decoded to have speaker output.The unit is too hot; shut off the unit for 30 minutes to cool it down.
No picture.	<ul style="list-style-type: none">The region number of the disc doesn't match the region number of this unit. ❏❏❏❏❏❏
The picture is not clear.	<ul style="list-style-type: none">Clean the disc.The disc is scratched.Please adjust the LCD's brightness and contrast using the SETUP button on the panel.
Severe hum or noise is heard.	<ul style="list-style-type: none">The plugs and jacks are dirty. Wipe them with a cloth slightly moistened with alcohol.Clean the disc.
The disc does not play.	<ul style="list-style-type: none">There is no disc inside. ("No Disc" appears on the screen).Insert the disc correctly with the playback side facing down.Clean the disc.The unit and disc region number are incompatible.Condensation may have formed inside the unit due to a sudden change in temperature. Wait about an hour for it to clear and try again.

Limited warranty

AVC MULTIMEDIA ("AVC") makes the following limited warranty. This limited warranty extend to the original consumer purchaser and is limited to non-commercial use of the product.

One Year Parts & Labor Warranty

AVC products purchased in the United States or Canada are warranted to be free from defects in materials or workmanship for a period of one year from the date of their original retail purchase. If the unit fails to conform to this warranty, we will service the product using new or refurbished parts and products, at **AVC's** sole discretion. During a period of one year from the effective warranty date, **AVC** will provide, when needed, service labor to repair a manufacturing defect at its designated Service Center. To obtain warranty service in the United States or Canada, you must first call our **Customer Support Center at 1-800-506-5746 or 1-877-252-6873, during the hours listed in the box on the right.** The determination of service will be made by **AVC** Customer Support. **PLEASE DO NOT RETURN YOUR UNIT TO AVC WITHOUT PRIOR AUTHORIZATION.** New or remanufactured replacements for defective parts or products will be used for repairs by **AVC** at its designated Service Center for one year from the effective warranty date. Such replacement parts or products are warranted for an additional one year from the date of repair or replacement. The Customer will be required to ship the unit to the Service Center indicated at the time Customer Support is contacted to make the necessary repairs. The customer is responsible for all transportation charges to the service facility.

Packaging and Shipping Instruction

When you send the product to the **AVC** service facility you must use the original carton box and packing material or an equivalent as designated by **AVC**.

LIMITED WARRANTY

Your Responsibility

- You must retain the original sale receipt to provide proof of purchase.
- These warranties are effective only if the product is purchased and operated in the United States or Canada.
- Warranties extend only to defects in material or workmanship, and do not extend to any product or parts which have been lost or discarded, or damage to product or parts caused by misuse, accident, improper operation or maintenance, or use in violation of instructions provided with the product, or to product which has been altered or modified without authorization of **AVC**, or to products or parts thereof which have had the serial number removed or changed.

Out of Warranty

In the event your product requires repair after the limited warranty period has expired, please contact our Customer Support Center at **1-800-506-5746, 1-877-252-6873 or**

www.RCAav.com

Hours: Monday–Thursday: 9am–7pm, Friday: 9am–5pm, Saturday: 9am–NOON Eastern time.

Important:

You are responsible for any transportation, shipping or insurance relative to the return of product to our Product Returns Center.

All warranties implied by state law, including the implied warranties of merchantability and fitness for a particular purpose, are expressly limited to the duration of the limited warranties set forth above. With the exception of any warranties implied by state law as hereby limited, the foregoing warranty is exclusive and in lieu of all other warranties, guarantees, agreements and similar obligations of manufacturer or seller with respect to the repair or replacement of any parts. In no event shall **AVC** be liable for consequential or incidental damages.

No person, agent, distributor, dealer or company is authorized to change, modify or extend the terms of these warranties in any manner whatsoever. The time within action must be commenced to enforce any obligation of **AVC** arising under the warranty or under any statute, or law of the United States or Canada or any state thereof, is hereby limited to one year from the date of purchase. This limitation does not apply to implied warranties arising under state law.

This warranty gives you specific legal rights and you may also have other rights, which may vary, from state to state. Some states do not allow limitation on how long an implied warranty lasts, when an action may be brought, or the exclusion or limitation of incidental or consequential damages, so the above provisions may not apply to you.

For more information on other products and services, please visit our web site at

www.RCAav.com